

STAKEHOLDER OUTREACH TOOLKIT

REGARDING PROGRAM SURVEY DEADLINE

June 6, 2023

The Restore Louisiana Homeowner Assistance Program has announced that the deadline to complete the program survey, the critical first step at receiving assistance from the program, is **August 1**.

The program survey is the required first step for homeowners seeking assistance, meaning homeowners who do not complete the survey by the program deadline will not be considered for assistance.

The program is doing everything it can to reach the thousands of homeowners who may qualify for assistance, but **we are asking for your help to spread the word**.

As key partners serving Louisiana residents, the program hopes that you will use the included resources below to alert those who may benefit from the program of the approaching deadline.

To request additional materials, please email info@restore-la.org.

TEMPLATE EMAIL NOTIFYING OF SURVEY DEADLINE

Subject: Don't Miss the Deadline to Apply for Recovery Assistance from Restore Louisiana!

Dear Homeowner,

The [Restore Louisiana Homeowner Assistance Program](#) has announced that the deadline to complete the program survey, the required first step toward receiving assistance from the program, is **August 1**.

This federal recovery program provides grant funding to homeowners impacted by Hurricanes Laura, Delta and Ida and the May 2021 Severe Storms for:

- Home repair or reconstruction
- Mobile home repair or replacement
- Reimbursement for repairs already completed

We urge you to complete the program survey at restore.la.gov today, even if you believe you won't qualify for assistance. Do not wait and miss out on this opportunity for recovery. **Homeowners who do not complete the survey by the August 1 deadline may not be considered for assistance.**



The survey can be completed on any smartphone, computer or tablet at restore.la.gov or by calling 866.735.2001 between 8 a.m. and 5 p.m., Monday through Friday.

The program also offers in-person support at various locations throughout the state. A list of mobile support locations can be found at restore.la.gov/events.

To learn more, please visit restore.la.gov. Should you have questions, please call the Restore Louisiana program call center at 866.735.2001 or email info@restore-la.org.

*The **Restore Louisiana Homeowner Assistance Program** is administered by the Louisiana Office of Community Development and is funded by the U.S. Department of Housing and Urban Development.*

SOCIAL MEDIA GRAPHIC + TEMPLATE COPY

DRAFT CAPTION 1:

Was your home damaged by Hurricane Laura, Delta or Ida and/or the May 2021 Severe Storms?

Grant funds are available to help you repair or rebuild your home or reimburse you for repairs already completed – don't miss out!

To get started, all you have to do is complete the brief survey online at restore.la.gov or by calling 866.735.2001.

August 1 is the final day to submit the Restore Louisiana Homeowner Assistance Program survey and qualify for assistance.

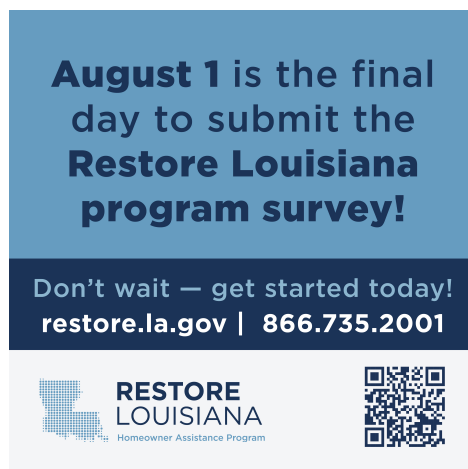
DRAFT CAPTION 2:

Help is available to assist you with recovering from Hurricane Laura, Delta and Ida and the May 2021 Severe Storms.

If you're a homeowner whose home was damaged by 2020-21 disaster events, we urge you to fill out the brief program survey before it closes on August 1.

Visit restore.la.gov or call 866.735.2001 to complete the survey by August 1. Completing the survey by the deadline is required to be considered for assistance.

SOCIAL GRAPHICS:



SHAREABLE RESOURCES

The program is providing the below downloadable, printable survey flyers with more information on completing the program survey and the survey deadline.

Flyers:

[Survey Deadline Flyer](#)

[Shareable Survey Flyer](#)

[General Complete the Survey Flyer](#)

SURVEY DEADLINE TALKING POINTS

- The deadline to complete the initial survey necessary to participate in the Restore Louisiana Homeowner Assistance Program is Tuesday, August 1, 2023.
- The survey is the critical first step in the program process, meaning homeowners who have not submitted the survey by the deadline will not be considered for assistance.



- **The survey can be completed on any smartphone, computer or tablet at restore.la.gov, or by calling 866.735.2001 between 8 a.m. and 5 p.m., Monday through Friday.**
- The program is strongly encouraging impacted homeowners to act now and complete the survey, even if they think they will not qualify – do not wait and miss out on this opportunity for recovery since there won't be another chance to seek program assistance after the deadline passes.
- For homeowners in need of in-person assistance completing their program survey or application, mobile support is available in impacted areas throughout the state. Mobile support locations can be found online at restore.la.gov/events.
- There are still thousands of homeowners who may qualify for this grant assistance and have not completed a survey, but now is the time to act – the deadline is approaching.
- To ensure that all eligible homeowners have an ample opportunity to complete the survey by the deadline, the Restore Louisiana program will continue to directly reach out to homeowners via emails, phone calls, texts and mailers.
- As this is a federally funded program, the survey deadline aligns with the federal timeline requirements for funds to be allocated and spent.